

**2024(Backlog)**  
**(Session : 2023-26)**

*Time : 3 hours*

*Full Marks : 75*

*Candidates are required to give their answers in their own words as far as practicable.*

*The figures in the margin indicate full marks.*

*Answer from both the Groups as directed.*

**Group – A**

1. State whether the following statements are 'True' or 'False' : 1×10 = 10
  - (a) Organisational behaviour focuses only an individual behaviour within an organization.
  - (b) A strong organizational culture always leads to higher performance.
  - (c) Conflict in organizations is always harmful and should be avoided.

- (d) Employees are only motivated by financial rewards.
  - (e) Workplace diversity has no effect on company performance.
  - (f) Job satisfaction has no impact on employee performance.
  - (g) Organizational commitment leads to lower turnover rates.
  - (h) Adaptability is an important factor in organizational success.
  - (i) A diverse workforce can improve decision-making and problem solving.
  - (j) Biases and heuristics can influence managerial decision-making.
2. What is Politics ? What are the causes and consequences of politics ? 5

**Group – B**

Answer any four questions of the following :

15×4 = 60

3. What do you mean by Leadership ? What are the basic leadership styles ? Explain.

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(2)

Contd.

- 4. What is Organizational culture ? What are the dimension of organizational culture ?
- 5. What is a Conflict ? What are the main sources of conflict ? Discuss the strategies to handle conflict at workplace.
- 6. What is power at workplace ? Explain the different sources or types of power.
- 7. What is stress management in organizational behaviour ? Explain.
- 8. Write short notes on any **two** of the following :
  - (a) Process of negotiation
  - (b) Forces stimulating changes
  - (c) Techniques of organizational development
  - (d) Theories of leadership



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(3) UESB—BBA (CC – 3)  
Org. Beh.