



Yogoda Satsanga Mahavidyalaya

(Established in 1967)

NAAC Accredited B++ (CGPA 2.89)

Affiliated to Ranchi University & registered under 2 (F) & 12 (B) of UGC Act



BBA SEMESTER -1

PAPER NAME- ORGANIZATIONAL BEHAVIOUR

PAPER CODE-

Short Answer Questions. (5 Marks)

1. Define Organizational Behaviour
2. What do you mean by 'Organisational Behaviour'?
3. What is scope of organizational behaviour?
4. Write short notes on Organisation
5. What do you understand by Diversity?
6. Differentiate between Emotions and Moods.
7. Discuss the various factors that affect Organization
8. Define attitude. How are attitudes formed?
9. Define personality.
10. Write short notes on Attitude
11. What are the factors which affect attitude formation?
12. Explain the word 'Personality'.
13. What is emotional intelligence?
14. What is perception?
15. Explain its importance to OB?
16. Define Motivation.
17. What are the five levels of need hierarchy as identified by Maslow?
18. What is perception? Why does perception fail?
19. Discuss the various factors that lead to work force diversity.
20. Discuss the impact of job satisfaction on work outcomes.
21. What is job satisfaction? How is it related to productivity, turnover and absenteeism?
22. What is organisational behaviour? Discuss the major challenges facing OB.
23. How individual behaviour is different from group behaviour? Which factors characterize the individual behaviour?
24. What is leadership?
25. Write short notes on Emotion
26. What is perception and explain its role in individual decision making?



27. Define the term groups. What is the relationship between group norms and group cohesiveness?
28. Discuss the advantages and dis-advantages of group decision making.
29. Distinguish between: Formal and Informal groups
30. Write short notes on Benefits of Workforce Diversity
31. Write short notes on Job satisfaction
32. Write short notes on Diversity
33. Do you think Group dynamics work in organizations?
34. Make a distinction between formal and informal groups. What are the advantages of informal groups?
35. Explain Maslow's Hierarchy of Need.

Model optional and true / false questions

36. A study of human behaviour in organizational settings is
 - a. Individual behaviour
 - b. Group behaviour
 - c. Organizational behaviour
 - d. None of these

37. Work attitudes can be reflected in an organization through
 - (A) Job satisfaction
 - (B) Organizational commitment
 - (C) Both 'A' and 'B'
 - (D) None of the above

38. Organisational Behaviour is the study ofin the Organisation
 - a) Human
 - b) Human Behaviour
 - c) Employer
 - d) Employee

39. Scope of Organizational Behaviour are
 - a) Human relation skills
 - b) Group and Group Dynamics
 - c) Communication
 - d) All of the above



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40. Benefits of Workforce Diversity are

- a) Increasing productivity
- b) Attract and retaining talent
- c) A and B
- d) None of the above

41. It is very easy to find two individuals with same personality

True/False

42. Emotions are action oriented.

True/False

43. Diversity can be helpful in increasing productivity

True/False